

DARLINGTON COMMUNITY SURVEY – OCTOBER 2002

TOPLINE FINDINGS – 1026 COMPLETED INTERVIEWS

Wards where interviews took place

Bank Top.....	4.1%	Central	3.1%	Cockerton East	7.0%
Cockerton West.....	2.9%	College.....	3.9%	Eastbourne North	2.6%
Eastbourne South	2.9%	Harrowgate Hill	5.1%	Haughton West.....	4.8%
Haughton East	7.7%	Heighington	1.9%	Hummersknott.....	3.9%
Hurworth	3.9%	Lascelles	3.9%	Lingfield.....	3.8%
Middleton St. George	3.9%	Mowden.....	3.9%	North Road	3.9%
Northgate North	4.1%	Northgate South.....	2.8%	Park East.....	4.9%
Park West	3.9%	Pierremont.....	5.8%	Sadberge.....	2.0%
Whessoe	3.1%				

Introduction Good morning/afternoon/evening. I am from NWA Social & Market Research. We are doing a survey for Darlington Borough Council about life in the local area. (SHOW ID CARD & LETTER FROM COUNCIL) Could you answer some questions please. The interview will take about 20 minutes.

QA Can I just check, are you a senior officer or an elected member of Darlington Borough Council ?
(IF UNSURE ASK – ‘Are you precluded from taking part in any political activity by reason of your job?’)

Yes CLOSE. THANK RESPONDENT.
No..... CONTINUE

QB And how long have you been a resident in the Darlington Borough Council area ?
(REFER TO MAP IF NECESSARY)

Less than 3 months..... CLOSE. THANK RESPONDENT.
3 months to (less than) 1 year 2.2%
1 - 5 years..... 9.3%
6 - 10 years..... 8.7%
More than 10 years..... 79.8%

CLASSIFICATION - CHECK QUOTA REQUIREMENTS

In order to ensure that we are interviewing a representative sample of people living in this area, may I ask you -

C1 (SHOWCARD 1) Which of these age groups do you fall into ?

16 - 24 years..... 13.4% ACTUAL AGE
25 - 44 years..... 33.5%
45 - 59 female / 64 male..... 28.9%
60+ female / 65+ male 24.2%

C2 (SHOWCARD 2) And which of these best describes your employment status ?

ACTIVE

In full time paid employment (30 + hours).....31.0%
In part time paid employment15.2%
Self-employed 3.9%

INACTIVE

On a Government Scheme 0.3%
Registered unemployed..... 0.7%
Not in paid employment - seeking work 2.7%
Not seeking work -
Looking after house/children/other10.5%
Long term illness/disability..... 5.3%
In full time education 3.4%

RETIRED

Retired.....26.7%
Other (PLEASE STATE)..... 0.3%

C.3 Gender Male 48.4%
Female..... 51.6%

SATISFACTION WITH WAY THE COUNCIL IS RUNNING THE BOROUGH

Q.1 (SHOWCARD) Thinking about Darlington Borough Council. Overall, how satisfied or dissatisfied are you with the way the Council is running the Borough ? (REFER TO MAP OF BOROUGH IF NECESSARY)

Very satisfied 9.7%
 Fairly satisfied..... 57.3%
 Neither satisfied nor dissatisfied 14.0%
 Fairly dissatisfied 12.3%
 Very dissatisfied..... 5.0%
 (don't know) 1.7%

Q.2 And over the past year or so, do you think Darlington Council has got better or worse at running the Borough, or has it stayed about the same ?

Better 11.0%
 Worse 21.3%
 Stayed about the same..... 61.9% SKIP TO Q.4
 (don't know) 5.8% SKIP TO Q.4

Q.3 (IF BETTER/WORSE AT Q2) In what ways do you think it has got better (worse) ? (DO NOT PROMPT) (PROBE FULLY)

Better : (113 respondents)

Cleanliness/maintenance/appearance .. 29.2%
 Flowers/ parks/ open spaces 13.3%
 Crime/ security/ c.c.t.v. 12.4%
 General improvement 8.8%

Worse : (219 respondents)

Refuse collection..... 29.2%
 Cleanliness 16.0%
 Roads/ pavements 12.8%
 Grass cutting/ tree maintenance 6.8%

LOCAL NEIGHBOURHOOD – QUALITY OF LIFE

Q4 (SHOWCARD) Thinking now about this local neighbourhood. How satisfied or dissatisfied are you with your neighbourhood as a place to live?

Very satisfied 39.2%
 Fairly satisfied..... 41.8%
 Neither satisfied nor dissatisfied 3.4%
 Fairly dissatisfied 10.4%
 Very dissatisfied..... 4.9%
 (don't know) 0.3%

Q.5 On the whole, do you think that over the past two years, your neighbourhood has got better or worse as a place to live, or has it stayed about the same ?

Better 8.0%
 Worse 31.8%
 Stayed about the same..... 51.9%
 (Have lived here less than 2 years /don't know) 8.4%

Q.6 (IF 'GOT BETTER' OR 'GOT WORSE' RESPONSE AT Q.5) In what ways do you think the neighbourhood has got better/ worse ? (DO NOT PROMPT - CODE BELOW) (PROBE FULLY) Anything else ?

Better : (82 respondents)

Upkeep/appearance 43.9%
 Safety/ crime/ vandalism..... 13.4%
 Neighbours/ other residents 11.0%
 Quieter 11.0%
 Roads/ pavements 6.1%

Worse : (326 respondents)

Crime/ vandalism 30.4%
 Upkeep/ appearance 28.8%
 Neighbours/ other residents 22.7%
 Drug/ alcohol abuse 13.8%
 Nuisance children./ young people..... 12.9%
 Opportunities for leisure (youth) 11.7%

Q7 (SHOWCARD) How satisfied or dissatisfied are you with the following aspects in your neighbourhood ?

	<u>Very satisfied</u>	<u>Fairly satisfied</u>	<u>Neither nor</u>	<u>Fairly dissatisfied</u>	<u>Very dissatisfied</u>	<u>(No opinion. d. know)</u>
(READ OUT)						
1. Availability of housing	12.1%	40.5%	10.2%	9.0%	3.4%	24.8%
2. Affordability of housing	7.1%	39.8%	12.1%	13.6%	5.6%	21.8%
3. Employment opportunities	3.3%	30.5%	10.3%	14.8%	11.0%	30.0%
4. Quality of the natural environment	18.2%	55.8%	7.5%	11.4%	5.0%	2.1%
5. Quality of the built environment	13.6%	64.7%	8.0%	8.4%	2.6%	2.6%
6. Level of social and health services available	14.3%	53.3%	8.9%	11.2%	6.4%	5.8%
7. Level of cultural, recreational and leisure services available	9.6%	43.6%	7.7%	18.4%	12.6%	8.2%
8. Standard of schools	19.0%	36.4%	5.6%	4.5%	3.1%	31.5%
9. Level of public transport services available	16.3%	44.2%	5.9%	12.0%	7.6%	13.9%
10. Opportunities to participate in local planning and decision-making processes	3.9%	28.8%	16.5%	9.9%	9.4%	31.6%

Q.8 (SHOWCARD) How safe or unsafe do you feel when outside in Darlington Borough area..... ?

	<u>Very safe</u>	<u>Fairly safe</u>	<u>Neither safe nor unsafe</u>	<u>Fairly unsafe</u>	<u>Very unsafe</u>	<u>(Don't know)</u>
(READ OUT)						
1. During the day	33.3%	55.6%	3.9%	5.5%	1.5%	0.3%
2. After dark	7.6%	29.3%	11.0%	24.8%	23.6%	3.7%

Q.9 (SHOWCARD) Noise pollution can be a problem. How would you rate the following types of noise in your neighbourhood ?

	<u>Serious problem</u>	<u>A problem, but not serious</u>	<u>NOT a problem</u>
(READ OUT :)			
1. Road traffic	10.6%	24.0%	65.4%
2. Aircraft	3.4%	16.0%	80.6%
3. Trains	0.8%	5.3%	94.0%
4. Noise from industrial or commercial premises	1.0%	3.8%	95.2%
5. Road works	1.1%	9.3%	89.7%
6. Construction or demolition	0.7%	4.1%	95.2%
7. Pubs, clubs and entertainment	1.9%	7.0%	90.9%
8. Neighbours	5.4%	12.6%	82.1%
9. Any other source of noise which is a problem ?	5.3%	8.3%	86.5%

(WRITE IN)

Other sources of noise mentioned by 139 respondents

Children/young people - 56 respondents

Dogs - 26 respondents

Alarms – 11 respondents

Q.10 From your home, how easy is it for you to get to the following, using your usual form of transport ?

	Very <u>easy</u>	Fairly <u>easy</u>	Neither nor	Fairly <u>difficult</u>	Very <u>difficult</u>	(No opin. d. know)
READ OUT :						
1. Corner shop or local shop	74.5%	19.8%	1.2%	2.9%	1.5%	0.2%
2. Shopping centre or supermarket	55.0%	33.1%	2.2%	6.7%	2.8%	0.1%
3. Post Office	66.8%	26.9%	1.1%	3.3%	1.4%	0.6%
4. GP / Doctors Surgery	42.2%	33.9%	4.0%	14.4%	5.1%	0.4%
5. Local hospital.....	35.6%	43.0%	5.8%	11.7%	3.1%	0.9%
6. Park or green space which can be used by the public	54.0%	31.3%	4.3%	5.1%	2.3%	3.0%
7. Recycling facility	26.5%	33.3%	7.3%	13.6%	7.7%	11.5%
8. Sports centre	27.7%	43.6%	7.2%	8.3%	3.0%	10.2%
9. Bank or cash point	40.4%	44.1%	4.0%	8.2%	1.9%	1.5%
10. Council Office or Neighbourhood Office	26.2%	44.9%	5.9%	8.2%	2.2%	12.5%
11. Childcare facilities	10.9%	12.8%	8.5%	2.2%	1.8%	63.8%
12. Library	32.7%	48.1%	4.5%	7.1%	1.8%	5.8%
13. Any other facility you use which is difficult to get to (WRITE IN).....				1.9%	1.9%	

VISION OF THE COUNCIL

Q11 (VISION SHOWCARD).The Council’s principal role is to make Darlington a place where people want to live, work and can enjoy a high quality of life. The Council has identified seven main issues which it believes are important.

- a) **Which one of these issues do you feel is the most important in making Darlington a place where people want to live, work and can enjoy a high quality of life ? (ONE RESPONSE ONLY)**
- b) **And which do you feel is the second most important ? (ONE RESPONSE ONLY)**
- c) **Are there any which you feel are not important (MULTIPLE RESPONSE POSSIBLE)**

	<u>MOST Important</u>	<u>SECOND MOST Important</u>	<u>NOT Important</u>
1. Supporting healthy living.....	10.6%	9.8%	4.1%
2. Supporting educational achievement	10.8%	15.1%	1.0%
3. Improving the local economy and creating jobs	27.3%	23.4%	0.3%
4. Promoting community safety and reducing crime	37.7%	25.0%	0.1%
5. Maintaining & enhancing the local environment.....	6.1%	12.7%	0.6%
6. Creating a safe & effective transport network	3.0%	6.1%	1.8%
7. Extending opportunities for cultural, recreational & leisure activities.....	3.0%	5.6%	8.5%
8. None of these	1.1%	1.7%	85.0%
9. Some other issue (PLEASE STATE).....	0.3%	0.7%	

Q12 (SHOWCARD) And how successful or unsuccessful would you say the Council is in dealing with these issues?

	Very <u>successful</u>	Fairly <u>successful</u>	Neither nor	Fairly <u>unsuccessful</u>	Very <u>unsuccessful</u>	(No opin. d. know)
READ OUT ISSUES :						
1. Supporting healthy living	5.5%	51.6%	16.2%	8.0%	2.2%	16.6%
2. Supporting educational achievement	10.8%	54.3%	10.8%	5.8%	1.4%	17.0%
3. Improving the local economy and creating jobs	3.0%	42.5%	19.1%	16.1%	5.1%	14.2%
4. Promoting community safety & reducing crime	5.9%	47.8%	17.0%	18.2%	5.1%	6.0%
5. Maintaining & enhancing the local environment.....	9.4%	57.6%	12.5%	11.4%	4.1%	5.1%
6. Creating a safe & effective transport network	6.9%	50.5%	13.6%	13.2%	4.4%	11.4%
7. Extending opportunities for cultural, recreational, & leisure activities	7.4%	49.8%	16.9%	10.0%	3.6%	12.3%

SERVICES

Q.13 (SHOWCARD) Thinking now about Council Services. I am going to read out a number of different types of service that are provided in this area. Using this card, I would like you to tell me how satisfied or dissatisfied you are with the way in which each of these services is provided in your local area? (READ OUT. ROTATE ORDER. TICK START)

	Very <u>satisfied</u> 1	Fairly <u>satisfied</u> 2	Neither nor 3	Fairly <u>dissatisfied</u> 4	Very <u>dissatisfied</u> 5	(No opin. d. know) 6
1 Nursery & Primary Schools	17.3%	31.3%	5.1%	4.2%	0.7%	41.5%
2 Secondary Schools	12.4%	31.3%	6.3%	4.7%	2.3%	43.0%
3 School Meals.....	8.2%	17.9%	9.7%	4.4%	1.9%	57.8%
4 Adult Education	12.9%	40.8%	8.6%	3.5%	0.9%	33.3%
5 Children's play areas.....	4.5%	23.4%	8.1%	21.0%	15.2%	27.9%
6 The Dolphin Centre.....	23.2%	49.2%	6.8%	4.7%	1.7%	14.4%
7 Other Sports facilities incl. golf course, facilities in parks	12.9%	42.7%	11.1%	6.7%	3.4%	23.2%
8 Youth Clubs & other facilities for young people.....	2.1%	12.8%	12.4%	15.9%	11.9%	44.9%
9 Civic Theatre	35.1%	43.8%	5.8%	1.4%	0.4%	13.6%
10 Arts Centre.....	23.2%	39.7%	10.4%	1.6%	0.4%	24.8%
11 Libraries & Museum.....	25.7%	48.5%	10.0%	3.1%	0.8%	11.8%
12 Festivals and Events.....	23.2%	49.0%	11.2%	2.6%	0.6%	13.4%
13 Council housing	5.8%	19.7%	13.0%	6.5%	4.5%	50.5%
14 Housing & Council Tax Benefits.....	5.2%	25.9%	14.4%	5.8%	4.7%	44.0%
15 Council Tax Administration & Collection.....	10.1%	53.8%	12.4%	5.2%	3.2%	15.3%
16 Parks & open spaces	13.5%	50.7%	9.0%	16.5%	8.1%	2.3%
17 Upkeep of appearance - of Town Centre	35.5%	50.9%	5.3%	5.5%	1.9%	1.0%
18 Upkeep of appearance - Residential Areas	11.7%	52.9%	13.1%	15.2%	5.6%	1.6%
19 Pavement Maintenance	4.8%	33.7%	12.7%	28.4%	20.0%	0.5%
20 Road maintenance and repairs	3.5%	37.0%	11.6%	28.3%	17.7%	1.9%
21 Refuse Collection.....	20.1%	51.2%	5.8%	10.1%	12.0%	0.8%
22 Recycling facilities.....	11.6%	46.8%	10.0%	14.9%	9.2%	7.5%
23 Street lighting.....	24.8%	63.2%	3.6%	5.8%	2.2%	0.5%
24 Sign posting for facilities & attractions	17.6%	61.6%	9.9%	5.2%	1.5%	4.2%
25 Car parking - in Town Centre	7.3%	37.0%	9.5%	22.7%	9.9%	13.5%
26 Car parking - in Residential Areas.....	6.0%	41.8%	13.3%	17.8%	9.7%	11.3%
27 Planning & Control of Development	2.7%	33.5%	20.0%	9.0%	4.0%	30.8%
28 Security measures (incl CCTV) - in Town Centre.....	35.2%	51.3%	4.7%	2.7%	1.1%	5.1%
29 Security measures (incl CCTV) - in Other Areas	9.6%	35.4%	16.3%	16.3%	6.2%	16.3%
30 Social care for older and vulnerable people	6.8%	28.5%	13.5%	15.1%	9.5%	26.7%

Q14 Are there any other services, not mentioned here, that you are particularly satisfied or dissatisfied with ?

Satisfied :

Dissatisfied :

- Q15 (SHOWCARD) And which two services do you think should be given the greatest priority for improvement?**
a) What would be your **FIRST** priority for improvement.
b) And what would be your **SECOND** priority ?
- Q16 Are there any services listed which you feel that the Council spends too much money on & could be reduced?**
- Q17 (SHOWCARD) Which, if any, of the services on this card do you or members of your family, use or feel you benefit from? Just read out numbers that apply. (SHOWCARD 8) (PROBE FULLY)**

	<u>Q15a</u>	<u>Q15b</u>	<u>Q.16</u>	<u>Q.17</u>	
	<u>FIRST</u>	<u>SECOND</u>	<u>SPEND</u>	<u>USED</u>	
	<u>Priority</u>	<u>Priority</u>	<u>TOO MUCH</u>	<u>BENEFIT</u>	
1	Nursery & Primary Schools	7.7%	3.8%	0.1%	22.3%
2	Secondary Schools	6.9%	6.0%	0.1%	15.8%
3	School Meals.....	0.8%	0.6%	0.3%	13.6%
4	Adult Education	1.2%	0.9%	0.4%	13.3%
5	Children's play areas.....	7.6%	7.2%	0.2%	16.5%
6	The Dolphin Centre.....	0.9%	0.5%	1.4%	47.3%
7	Other Sports facilities incl. golf course, facilities in parks	0.7%	1.7%	1.4%	17.3%
8	Youth Clubs & other facilities for young people.....	7.6%	6.9%	0.2%	2.3%
9	Civic Theatre	0.3%	0.2%	1.0%	45.7%
10	Arts Centre	0.1%	0.2%	1.2%	28.2%
11	Libraries & Museum	0.1%	0.8%	0.4%	43.4%
12	Festivals & Events	0.3%	0.8%	3.5%	29.1%
13	Council Housing	4.3%	2.8%	1.9%	12.2%
14	Housing & Council Tax Benefits.....	1.0%	1.5%	1.4%	14.8%
15	Council Tax Administration & Collection.....	0.3%	0.3%	2.0%	46.4%
16	Parks & open spaces	5.0%	5.1%	0.9%	
17	Upkeep of appearance - Town Centre.....	2.4%	1.9%	6.1%	
18	Upkeep of appearance - Other areas	4.0%	4.7%	0.5%	
19	Pavement Maintenance	5.5%	6.2%	0.2%	
20	Road maintenance and repairs	6.6%	5.8%	3.0%	
21	Refuse Collection.....	4.2%	2.2%	0.5%	
22	Recycling facilities.....	2.9%	3.2%		
23	Street lighting.....	0.6%	1.1%	0.2%	
24	Sign posting for facilities & attractions		0.3%	0.2%	
25	Car parking - in Town Centre	3.2%	4.7%	0.6%	43.6%
26	Car parking - in other Areas.....	1.8%	2.0%	0.3%	34.1%
27	Planning & Control of Development	1.1%	0.5%	1.0%	3.6%
	<i>(shown as Planning Department on Usage Showcard)</i>				
28	Security measures (incl. CCTV) - in Town Centre.....	1.1%	1.8%	0.5%	
29	Security measures (incl. CCTV) - in Other Areas	6.8%	7.2%	0.1%	
30	Social care for older and vulnerable people	8.6%	8.2%	0.1%	5.7%
31	Some Other Service (PLEASE STATE).....	1.0%	1.5%	7.0%	0.3%
				
32	(Don't know).....	5.7%	9.6%	26.0%	0.1%
33.	(None)			44.2%	

- Q18 You mentioned (SERVICE MENTIONED AT Q 15a) as being your first priority for improvement. How would you like this service to be improved ? (DO NOT PROMPT) (PROBE FULLY)**

INFORMATION

Q19 How well informed do you think Darlington Borough Council keeps residents informed about the following : (READ OUT EACH ASPECT)

Q20 (SHOWCARD) On which of the areas on this card, if any, would you like more information about the Council?

	<u>Very well informed</u>	<u>Fairly well informed</u>	<u>Q.19 Only a limited amount info</u>	<u>Doesn't tell us much at all</u>	(Don't know)	<u>Q.20 LIKE MORE INFO</u>
1. The services and benefits it provides	12.9%	48.4%	20.7%	14.6%	3.4%	17.9%
2. Local events and activities that affect you	18.6%	53.1%	14.2%	10.4%	3.6%	15.6%
3. The reasons why it makes the decisions it does	4.6%	25.9%	24.1%	33.1%	12.3%	25.0%
4. How the Council spends its money	5.3%	26.9%	25.1%	34.2%	8.5%	30.2%
5. Council Plans for the area	3.8%	28.3%	24.9%	31.9%	11.2%	35.0%
6. How well the Council is performing	4.2%	34.8%	22.5%	26.9%	11.6%	15.1%
7. Who to contact at the Council to find out about services and facilities	9.0%	42.6%	15.2%	21.3%	11.9%	19.7%

Q21 How do you currently receive information about the Council ? (DO NOT PROMPT - CAN BE MULTI-CODED)

The Town Crier (Council Newspaper)	66.9%
Council web-site	2.4%
Leaflets from Councillors	5.4%
Council Tax Bill information.....	11.3%
Northern Echo	23.2%
Other local paid-for newspapers.....	6.5%
Free newspapers	35.4%
Local television.....	2.0%
Local radio.....	3.3%
Leaflets/Posters.....	23.4%
Public Meetings	0.4%
Local groups and associations	2.6%
Contact with Councillors	2.3%
Contact with Council staff.....	3.0%
Library	2.0%
Other method (PLEASE STATE)	10.1%
(Don't know/can't remember)	2.3%
(Don't receive any information)	3.3%
Word of mouth	4.8%
Post/letters	6.0%
Work	0.3%
Public buildings	1.4%

Q22 Have you any suggestions as to how the Council could keep you better informed ?

Q23	Do you have access to -		
		<u>Yes</u>	<u>No</u>
	a) a Personal Computer in your home	53.5%	46.5%
	b) the internet at home	45.1%	54.9%

Q24 (IF NO ACCESS TO INTERNET AT HOME) **How likely do you think it is that you will have access to the internet at home in the next two years or so?**

Very likely	10.1%
Likely	13.9%
Unlikely	12.3%
Very unlikely	58.6%
(not sure/don't know)	5.2%

CLASSIFICATION

Finally, I would like to ask you a few more questions about yourself. We need this information to make sure our sample is really representative of the people who live in this area :

C4 **Household composition : How many people live in this household ?**

Children under 5 years.....	14.8%
Children 5 - 11 years	19.2%
Young people 12 - 17 years	18.2%
Adults 18 to Retirement Age (60 women/65 men)	80.1%
Adults over Retirement Age	26.5%

TOTAL NO:

C4.1 (IF CHILDREN 5 – 17) **How do your children normally travel TO school ? Will you tell me the main method for each child please ?** (MAIN METHOD ONLY OF TRAVELLING TO SCHOOL – ONE FOR EACH CHILD – NOTE WHETHER CHILD OR CHILDREN ARE ATTENDING PRIMARY OR SECONDARY SCHOOL)

	<u>Primary School</u> (245 children)	<u>Secondary School</u> (209 children)
1. Walk.....	69.8%	52.2%
2. Cycle	-	1.0%
3. School bus.....	1.2%	20.6%
4. Other bus.....	1.6%	12.9%
5. Train.....	-	-
6. Car.....	26.5%	12.9%
7. Taxi	0.4%	1.9%
8. Other (WRITE IN).....	0.4%	-

C5 **Do you or anybody in this household suffer from a limiting long term illness or disability ?**

Yes - self.....	20.2%
Yes – other household member	10.7%
Self and other member of household	1.5%
No	67.6%

C6 **Do you have a car or van in the household ?**

Yes - 1.....	49.7%
Yes - more than 1.....	25.6%
No	24.6%

C7 How would you describe your race or ethnic group ? (SHOWCARD)

White - British.....	97.6%	Asian/Asian British - Indian.....	0.1%
White - Irish.....	0.5%	Asian/Asian British - Pakistani	0.1%
White – Any other white background.....	0.6%	Asian/Asian British - Bangladeshi	0.3%
Mixed - White/Black Caribbean		Asian/Asian British - Other.....	
Mixed - White/Black African.....		Black/Black British - Caribbean	0.4%
Mixed - White/Asian.....	0.1%	Black/Black British - African.....	
Any other mixed background.....	0.2%	Black/Black British - Other.....	
		Chinese	
		Other ethnic group (WRITE IN).....	0.2%

C.8 And is your home - (READ OUT)

Owner occupied.....	76.1%
Rented from Council	13.8%
Rented from other.....	9.6%
Other.....	0.3% (WRITE IN) :

C9 And what is /was the occupation of the chief wage earner in your household?

(PROBE AS NECESSARY FOR CODING - **IF RETIRED** ASK FOR PREVIOUS OCCUPATION)

AB.....	21.7%	(CODE & WRITE IN OCCUPATION FOR ALL BELOW)
C1	21.6%	
C2	26.2%	
DE.....	30.3%	

C10 Finally, would you be prepared to become a member of Darlington Borough Council’s Citizens Panel, and help the Council with further research. Panel members are asked to complete self-completion postal questionnaires about three or four times a year. (SHOW EXAMPLE)

Yes.....	42.9%
No.....	57.1%

IF WILLING TO BECOME A PANEL MEMBER ASK PERSON TO PLEASE SIGN BELOW

Signature

Thank you very much for doing this interview with me. In order to ensure that all interviews were carried out to people’s satisfaction, my supervisor will be contacting 10% of all the people I have interviewed. Please could I have your address and telephone number? WRITE IN This information will be used for this purpose only.

Name of Respondent: Tel. No:

Address 1:

Address 2: Postcode:

I have completed the above questionnaire in accordance with the instructions given and the MRS Code of Conduct for interviewers.

Interviewer signature: Date:

Time completed:

THANK RESPONDENT – GIVE THANK YOU LEAFLET AND CLOSE

FOR OFFICE USE
ONLY

Rec'd		
Check		
Ent'd		
QC'd		